

Biography

Defense Commissary Agency

1300 Eisenhower Avenue, Fort Gregg-Adams, Virginia 23801-1800

Tracie L. Russ Europe Area Director

Tracie L. Russ is the Defense Commissary Agency's Europe Area director, headquartered at Kapaun Air Station, in Kaiserslautern, Germany. Ms. Russ is responsible for 33 commissaries in 10 countries and five time zones with annual sales in excess of \$350 million. DeCA Europe also supports 26 U.S. Embassies and 4 NEXMARTs widely spread throughout the European Theater. She was appointed to this position effective March 16, 2021.

Prior to assuming the area directorship, Ms. Russ served as the agency's interim chief of marketing, responsible for conducting and overseeing marketing operations and all special studies or projects having significant impact on corporate marketing philosophy and operations. She was detailed to this position starting in January 3, 2021 and ending March 7, 2021.

Ms. Russ previously served as director of sales from 2014 to January 3, 2021. From 2013 to August 2014, Ms. Russ served as the deputy director of sales. Prior to that, she served from 2012

to 2013 as the director of business development, where she provided direction and insight on key shopping trends and developed and implemented plans to increase business and capture new opportunities to attract various customer segments.

From 2008 to 2012, Ms. Russ served as the executive officer to DeCA's deputy director. In that position, she provided direct support to the agency deputy director by assisting in management and direction of line and staff programs and activities and providing authoritative advice and recommendations with in-depth analysis of key operational, management and administrative programs and systems. She also assisted the deputy director in planning, evaluating, integrating and coordinating activities from internal agency directors, division chiefs and regional directors as well as actions from the Department of Defense, stakeholders and industry partners.

Ms. Russ began her civil service career in 1985 as a part-time sales store checker. In 1991, she entered the commissary career program as a grocery department manager. She subsequently served in various positions within the commissary system, including many special projects at headquarters and region level.

CAREER CHRONOLOGY

- 2014 2021, Director of Sales, DeCA Headquarters, Fort Lee, Virginia
- 2013 2014, Deputy Director of Sales, DeCA Headquarters, Fort Lee, Virginia
- 2012 2013, Director of Business Development, DeCA Headquarters, Fort Lee, Virginia
- 2008 2012, Executive Officer to the Deputy Director, DeCA Headquarters, Fort Lee, Virginia
- 2008 2010, Acting Chief, Headquarters Support Office, DeCA Headquarters, Fort Lee, Virginia
- 2006 2008, Executive Assistant, Headquarters Support Office, DeCA Headquarters, Fort Lee, Virginia
- 2005 2006, Supervisory Commissary Management Specialist, DeCA Headquarters, Fort Lee, Virginia
- 2003 2005, Commissary Management Specialist, DeCA Headquarters, Fort Lee, Virginia.
- 2001 2003, Store Director, Keesler Air Force Base, Mississippi.
- 2000 2001, Store Administrator, Mannheim, Germany
- 1998 2000, Store Director, Menwith Hill, United Kingdom
- 1996 1998, Assistant Store Manager, Lakenheath, United Kingdom
- 1991 1996, Grocery Department Manager, Whiteman Air Force Base, Missouri
- 1987 1991, Sales Store Clerk, Whiteman Air Force Base, Missouri
- 1985 1987, Sales Store Checker, Whiteman Air Force Base, Missouri

AWARDS AND HONORS

DeCA Meritorious Civilian Service Award, 2011, 2016 DeCA Superior Civilian Service Award, 2007, 2009 Department of the Air Force Award for Notable Achievement, 1987

