



Biography

DEFENSE COMMISSARY AGENCY

1300 E Avenue, Fort Lee, Virginia 23801-1800

Delbert L. Myrick Director of Policy

Delbert Myrick is director of policy for the Defense Commissary Agency's Sales, Marketing and Policy Group, headquartered at Fort Lee, Va. In this position, he focuses on sales, commissary operations, coordinating various initiatives including new technology, resources, commissary and industry business practices and operating strategies as well as developing and disseminating agency policy on all operational aspects of commissary management for an agency that has nearly 240 stores located in 13 countries worldwide, with annual sales of nearly \$5 billion.

As director of policy, Mr. Myrick also manages and develops DeCA's eBusiness strategies; oversees its research, analysis and business requirements; maintains its listing of commissary openings and closings; and manages the Best Commissary Award program.

Mr. Myrick assumed his current role in November 2017 after serving since 2014 as the director of business development, where he provided direction and insight on key shopping trends and developed, coordinated and implemented plans to increase business and capture new opportunities to target and attract various customer segments.

In 2011, Mr. Myrick had served as DeCA's director of operations and policy. There he functioned as the Sales, Marketing and Policy Group's subject matter expert on commissary operations, coordinating various initiatives including new technology, resources, commissary and industry business practices and operating strategies as well as developing and disseminating agency policy on all operational aspects of commissary management.

Mr. Myrick began his commissary career in 1980 with the Air Force Commissary Service as a temporary store worker at March Air Force Base, Calif. Four years later, he became the store's produce manager. He became a management intern in 1985, working first at Barksdale Air Force Base, La., and next at Lowry Air Force Base, Colo.

A year after DeCA was formed, Myrick served in his first commissary officer position at Bad Kreuznach, Germany, from 1992 to 1993. He followed that tour from 1993 to 1994 with an assignment as deputy commissary officer at Hanau, Germany. Eventually his career took him to Andrews Air Force Base, Md., as a commissary officer from 1995 to 1997, before being selected manager of Zone 24, a position in which he oversaw the operations of seven stores in Virginia and Maryland.

After four years as a zone manager and another three years as store director at Fort Myer, Va., Mr. Myrick was selected deputy director of the sales directorate in 2004. He remained in that position until 2006 when he was chosen to be program manager for the agency's Internet sales systems and distribution divisions.

In 2007, he was assigned to then DeCA East as its director of operations, where he was responsible for supporting the region's 99 stores. Three years later, he was selected chief of enterprise business solutions for the information technology directorate. There, he led a staff that analyzed complex business processes and recommended supporting technology and business changes to the agency's business transformation steering group.



EDUCATION

Masters of Business Administration, California Coast University

Bachelor of Science – Business Management, California Coast University

CAREER CHRONOLOGY

2014 - 2017, Director, Policy Directorate, DeCA Headquarters, Fort Lee, Va.

2011 - 2014, Director, Operations and Policy, DeCA Headquarters, Fort Lee, Va.

2010 - 2011, Chief of Enterprise Business Solutions, Information Technology Directorate, DeCA Headquarters, Fort Lee, Va.

2007 - 2010, Director of Operations, DeCA East, DeCA Headquarters, Fort Lee, Va.

2006 - 2007, Program Manager for Internet Sales Systems and Distribution Divisions, DeCA Headquarters, Fort Lee, Va.

2004 - 2006, Deputy Director, Sales, DeCA Headquarters, Fort Lee, Va.

2001 - 2004, Store Director, Fort Myer, Va.
1996 - 2001, Zone 24 Manager, DeCA, Fort Belvoir, Va.
1995 - 1996, Commissary Officer, DeCA, Andrews Air Force Base, Md.
1994 - 1995, Commissary Manager, DeCA, Kapaun Air Station, Germany
1993 - 1994, Deputy Commissary Officer, DeCA, Hanau, Germany
1992 - 1993, Commissary Officer, DeCA, Bad Kreuznach, Germany
1989 - 1992, Store Manager, Air Force Commissary Service (and DeCA in 1991), RAF Upper Heyford, England
1987 - 1989, Grocery Manager, Air Force Commissary Service, March AFB, Calif.
1986 - 1987, Management Intern, Air Force Commissary Service, Lowry AFB, Colo.
1985 - 1986, Management Intern, Air Force Commissary Service, Barksdale AFB, La.
1984 - 1985, Produce Manager, Air Force Commissary Service, March AFB, Calif.

(Current as of November 2017)