



Defense Commissary Agency EDI 889 – 824 Error Codes



Attachment 1

ERROR CODE	824 MESSAGE	Details
0500F	Promotion Status Code (G42*01) is invalid or missing	Promotional Status must be "O1" (O2 and O3 will be used sometime in the future, DeCA will announce when these options are available)
0501F	Adjustment Start/End Date is Invalid or Missing	-Date format must be CCYYMMDD where CC represents the first two digits of the calendar year -Event and its Start and/End Date do not match DeCA's Event Calendar
0502F	Duplicate UPC/CAGE Code/DoDAAC/Start Date	This is within one transaction set or working set (multiple transactions sets within 1 Hour of each other)
0503F	Effective date must be the 1st or 16th of the month	The cost effective start date is not 1 st or 16 th of the month
0504F	Missed cutoff date for Promotions	Negotiated- The Cost Adjustment is less than or equal to 120 days prior to promotional start date for the event number submitted. Non Negotiated- Submission Date is Past Cutoff (10 th or the 25 th of the month)
0507F	Case pack required for case level pricing	Unit Basis for Measurement Code is CA so Case Pack is Required
0508F	Missing or Invalid Case UPC; Case UPC is mandatory	-Unit Basis is missing -Case UPC is Invalid or Missing
0509F	Cost Adjustment of zero not allowed	-Cost Adjustment is Zero Amount not allow -Unit Basis must be "EA" or "CA"
0510F	Item Not Authorized for Price Zone DODAAC	Cost Adjustment transaction set was for cost zones not identified for the item/contract
0511F	Item Not on File	The item attached to cost adjustment is not authorized.
0512F	Unknown or missing DeCA CAGE Code	-Cost adjustment transaction set does not include the CAGE Code or -CAGE Code is Invalid
0513F	889 X12 has no item level pricing information	EMPTY FILE- No item data contained in file
0514F	DeCA Event ID is invalid or blank	DeCA Event ID is invalid or missing
0517F	Case value differs from DeCA Catalog	Unit Basis is "CA" provided Case pack does not match DeCA's Catalog
0518F	Cost Adjustment identical to current adjustment	UPC/CAGE/DODAAC/START DATE Are Identical
0522F	Invalid or Missing Price Zone DoDAAC	Pricing DoDAAC is invalid or missing
0523F	CAGE Code Not Authorized for Price Zone DoDAAC	Pricing DoCAAC is not authorized for your CAGE Code
0528F	System Error contact DeCA support	Requires DeCA Support to discuss and resolve the Error



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0529F	Submitted start date for change is in the future	
0530F	Submitted end date for change is in the past	
0531F	Change record does not match any existing record	
0532F	Changes not permitted for negotiated promotions	
0525W (Internal Warning for Deca)	Cost Adjustment Warning – Cost	The Item Cost Adjustment is equal to or < .01 Cent
0526W (Internal Warning for DeCA)	Multiple Offers	Item have previously been submitted for this Event