




JUSTIFICATION REVIEW DOCUMENT


CONTROL NUMBER: HQC007-14-14
PURCHASE REQUEST: HQCAAA-4031-2100

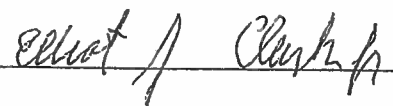
Description of Acquisition: This requirement is to purchase a brand name BMC Remedy software license upgrade and its maintenance support for a base year and two 12-month option years.

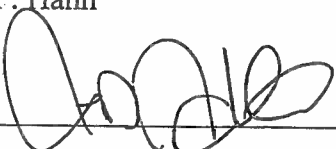
Statutory Authority: 10 U.S.C. 2304(c)(1) as implemented by FAR Parts 6.302-1(b)(1)(i), and 6.302-1(c), Application of brand name descriptions.

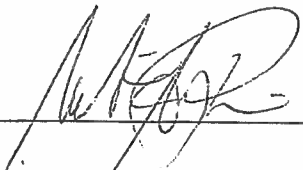
Prepared by:	Jason Nuckols 	Contract Specialist Date: <u>02/20/2014</u>
Technical:	Michael Price 	Program Manager Date: <u>02/20/2014</u>
LEIMG Advisor:	Katrina Eisenhauer 	Information Resources Specialist Date: <u>02/20/2014</u>
PCO:	Rita W. Jackson <i>RWJ</i> Phone: (804) 734-8000 Ext: 48199	Contracting Officer Date: <u>02/20/2014</u>

REVIEWS: We have reviewed this J&A and find the justification adequate to support other than full and open competition.

Program Manager: Michael Price
Signature:  Date: 20 FEB 14

Legal Counsel: *Elliot J Clark Jr*
(Printed Name)
Signature:  Date: 25 Feb 2014

Director of Contracting: Lawrence P. Hahn
Signature:  Date: 26 FEB 2014

Competition Advocate: Melissa Rios
Signature:  Date: 2/26/14

DECA CONTROL NUMBER: HQC007-14-14

1. REQUIRING AGENCY AND CONTRACTING OFFICE:

Defense Commissary Agency (DeCA)

1300 E Avenue

Fort Lee, VA 23801-1800

Requiring Activity: Information Technology Directorate

Contracting Activity: Acquisition Management, Information Technology Branch (LEASI)

2. NATURE/DESCRIPTION OF ACTION(S). This justification for other than full and open competition will result in award of a firm fixed price delivery order for brand name BMC Remedy Software Licenses and its maintenance support.

3. DESCRIPTION OF SUPPLIES/SERVICES: This requirement is purchase Brand Name BMC Remedy software licenses and software support as identified below.

BMC UPGRADE – BASE YEAR					
Item	LICENSES	Description	MFG PN#	QTY	TYPE
1	BMC Remedy IT Services Management Suite - per enterprise - ESM Other - License		LPU93.0.0.00	1	NEW
2	BMC Service Desk - Floating User License Add-On - per concurrent user - up to 100 - License		LAW41.0.0.00	74	NEW
3	BMC Service Desk - User License Add-On - per named user - up to 100 - License		LAV34.0.0.00	7	NEW
4	BMC Change Management - Floating User License Add-On - per concurrent user - up to 50 - License		LAW42.0.0.00	25	NEW
5	BMC Change Management - User License Add-On - per named user - up to 50 - License		LAV33.0.0.00	2	NEW
6	BMC Asset Management - Floating User License Add-On - per concurrent user - up to 50 - License		LAW40.0.0.00	5	NEW
7	BMC Asset Management - User License Add-On - per named user - up to 50 - License		LAV32.0.0.00	2	NEW
8	BMC Atrium Service Level Management - User License Add-On - per named user - up to 50 - License		LAV36.0.0.00	2	NEW
9	BMC MyIT Base - per named user - per named user - up to 2,500 - License		LPBMV.0.0.00	2000	NEW
10	BMC Knowledge Management - Floating User License Add-On - per concurrent user - up to 50 - License		LAAEA.0.0.00	25	NEW
11	BMC Knowledge Management - User License Add-On - per named user - up to 50 - License		LAAE9.0.0.00	2	NEW

Item	MAINTENANCE SUPPORT	Description	MFG PN#	QTY	TYPE
12	BMC Remedy IT Services Management Suite – per enterprise – ESM Other – Support		LPU93.0.0.00	1	NEW
13	BMC Service Desk – Floating User License Add-On – per concurrent user – up to 100 – Support		LAW41.0.0.00	74	NEW
14	BMC Service Desk – User License Add-On – per named user – up to 100 – Support		LAV34.0.0.00	7	NEW
15	BMC Change Management – Floating User License Add-On – per concurrent user – up to 50 – Support		LAW42.0.0.00	25	NEW
16	BMC Change Management – User License Add-On – per named user – up to 50 – Support		LAV33.0.0.00	2	NEW
17	BMC Asset Management - Floating User License Add-On - per concurrent user - up to 50 - Support		LAW40.0.0.00	5	NEW

18	BMC Asset Management - User License Add-On - per named user - up to 50 - Support	LAV32.0.0.00	2	NEW
19	BMC Atrium Service Level Management - User License Add-On - per named user - up to 50 - Support	LAV36.0.0.00	2	NEW
20	BMC MyIT Base - per named user - per named user - up to 2,500 - Support	LPBMV.0.0.00	2000	NEW
21	BMC Knowledge Management - Floating User License Add-On - per concurrent user - up to 50 - Support	LAAEA.0.0.00	25	NEW
22	BMC Knowledge Management - User License Add-On - per named user - up to 50 - Support	LAAE9.0.0.00	2	NEW

OPTION YEAR ONE

Line Item	Description	MFG PN#	QTY	TYPE
1	BMC Remedy IT Services Management Suite - per enterprise - ESM Other - Support	LPU93.0.0.00	1	RENEWAL
2	BMC Service Desk - Floating User License Add-On - per concurrent user - up to 100 - Support	LAW41.0.0.00	74	RENEWAL
3	BMC Service Desk - User License Add-On - per named user - up to 100 - Support	LAV34.0.0.00	7	RENEWAL
4	BMC Change Management - Floating User License Add-On - per concurrent user - up to 50 - Support	LAW42.0.0.00	25	RENEWAL
5	BMC Change Management - User License Add-On - per named user - up to 50 - Support	LAV33.0.0.00	2	RENEWAL
6	BMC Asset Management - Floating User License Add-On - per concurrent user - up to 50 - Support	LAW40.0.0.00	5	RENEWAL
7	BMC Asset Management - User License Add-On - per named user - up to 50 - Support	LAV32.0.0.00	2	RENEWAL
8	BMC Atrium Service Level Management - User License Add-On - per named user - up to 50 - Support	LAV36.0.0.00	2	RENEWAL
9	BMC MyIT Base - per named user - per named user - up to 2,500 - Support	LPBMV.0.0.00	2000	RENEWAL
10	BMC Knowledge Management - Floating User License Add-On - per concurrent user - up to 50 - Support	LAAEA.0.0.00	25	RENEWAL
11	BMC Knowledge Management - User License Add-On - per named user - up to 50 - Support	LAAE9.0.0.00	2	RENEWAL

OPTION YEAR TWO

Line Item	Description	MFG PN#	QTY	TYPE
1	BMC Remedy IT Services Management Suite - per enterprise - ESM Other - Support	LPU93.0.0.00	1	RENEWAL
2	BMC Service Desk - Floating User License Add-On - per concurrent user - up to 100 - Support	LAW41.0.0.00	74	RENEWAL
3	BMC Service Desk - User License Add-On - per named user - up to 100 - Support	LAV34.0.0.00	7	RENEWAL
4	BMC Change Management - Floating User License Add-On - per concurrent user - up to 50 - Support	LAW42.0.0.00	25	RENEWAL
5	BMC Change Management - User License Add-On - per named user - up to 50 - Support	LAV33.0.0.00	2	RENEWAL
6	BMC Asset Management - Floating User License Add-On - per concurrent user - up to 50 - Support	LAW40.0.0.00	5	RENEWAL
7	BMC Asset Management - User License Add-On - per named user - up to 50 - Support	LAV32.0.0.00	2	RENEWAL
8	BMC Atrium Service Level Management - User License Add-On - per named user - up to 50 - Support	LAV36.0.0.00	2	RENEWAL
9	BMC MyIT Base - per named user - per named user - up to 2,500 - Support	LPBMV.0.0.00	2000	RENEWAL
10	BMC Knowledge Management - Floating User License Add-On - per concurrent user - up to 50 - Support	LAAEA.0.0.00	25	RENEWAL
11	BMC Knowledge Management - User License Add-On - per named user - up to 50 - Support	LAAE9.0.0.00	2	RENEWAL

The proposed period of performance follows:

Base Year: March 1, 2014 – February 28, 2015

Option Year One: March 1, 2015 – February 28, 2016

Option Year Two: March 1, 2016 – February 28, 2017

5. IDENTIFICATION OF JUSTIFICATION RATIONALE:

This is a Brand Name requirement for a software upgrade to the DeCA's BMC Remedy licenses and software support. BMC Remedy is the required brand of licensing and support for the agency's asset management, change management, distributed server option, dashboards application, knowledge management, migrator, service desk, and service level application. In order to continue providing the level of service and support to the agency 24 hours a day, 7 days a week, 365 days a year, DeCA requires licensing and software maintenance for a BMC Remedy information technology support suite.

DeCA has been using the BMC Remedy IT software application support suite since 2004, when the agency purchased licenses and continuous support under purchase order HC1013-04-P-5240, for \$138,578.97. The initiative in 2004 was to replace the help desk tool being used with a commercial industry standard tool for enterprise architecture in order to provide interfaces to telecommunication and point of sale programs. Over the nine year period, out-year maintenance costs have been increasing steadily and have exceeded the initial cost of the software and its support. This fact is also coupled with the impact of the manufacturer moving to a new licensing model in fiscal year 2013, and that DeCA has been operating on a platform whose application is no longer wholly supported. The new licensing model, whose cost is estimated at roughly six (06) percent higher than the original application purchased nine (09) years ago will provide the agency with more enhancements and application capabilities than those currently utilized. BMC is a preferred Department of Defense (DoD) solution and is supported by the Defense Information Systems Agency. As a DoD component, DeCA shares usage of the DoD network infrastructure, and the DoD encourages components to utilize vetted applications across the enterprise. While there are similar applications that could provide this function for the agency, procurement of a new application at this time would be cost prohibitive. In addition to the cost of the software solution, the agency would require migration and integration, testing, implementation and personnel training. Migration and integration for nine (09) years of data would be a significant undertaking and could delay deployment considerably, whereas a software upgrade can be affected quickly with no loss or compromise of existing data. DeCA has identified the BMC software application upgrade as the most cost effective solution at this time.

6. FEDBIZOPPS ANNOUNCEMENT/POTENTIAL SOURCES: In accordance with FAR Part 5.202(a) 11 and 13(i), this requirement will be posted with the issuance of the solicitation on the respective contracting agency's website.

7. DETERMINATION OF FAIR AND REASONABLE COST: In accordance with FAR 8.404, 12.209, 13.106-1 (2), and 14.408-2, I hereby determine that the anticipated cost or price to the Government for this contract action will be fair and reasonable. The Price Reasonableness Memorandum detailing the Fair and Reasonable Price Determination will be included in the contract file documentation.

8. MARKET RESEARCH:

In accordance with DFARS 208.74 Enterprise Software Agreements (ESA), the Department of Defense (DoD) Chief Information Officer's Enterprise Software Initiatives (ESI) and Procedures, Guidance and Information (PGI) 208.74, Enterprise Software Agreements, and the issuance of DeCA's previous delivery order HQC007-11-F-0019, market research was conducted on the Army Chess (CHESS) website. This research confirms that the software and its support are still available through an existing CHESS ESA and a partnering ESI. Two resellers have been identified as having the capability to fulfill this requirement.

9. ANY OTHER SUPPORTING FACTS: Upgrading to the new BMC licensing model will provide the agency with more capabilities than the current licensing model at a reduced cost. Additionally, out-year maintenance costs for this new licensing model are significantly lower than what the agency is paying for the older, unsupported licensing model.

10. ACTIONS TAKEN TO REMOVE BARRIERS TO COMPETITION: In accordance with DFARS 208.74, DeCA is utilizing the mandatory ESI agreement to procure this license upgrade and its support. While there are only a limited number of resellers providing the licensing and support, DeCA anticipates that it will receive competitive quotes for this requirement.

11. LISTING OF INTERESTED SOURCES: Market research indicates that there are two resellers through an existing CHESS ESA that have the capability of fulfilling this requirement.

12. TECHNICAL/REQUIREMENT CERTIFICATION: "I certify that the supporting data under my cognizance which are included in the J&A are accurate and complete to the best of my knowledge and belief."

NAME: Michael Price

SIGNATURE: 

TITLE: Program Manager

DATE: 20 FEB 2014

CONTRACTING OFFICER CERTIFICATION: I have reviewed this justification and find it to be accurate and complete to the best of my knowledge and belief. Since this justification does not exceed \$650,000 and pursuant to the authority of 10 U.S.C. 2304(c)(1) provided that funds are available or will be made available and provided that the services and/or supplies herein described have otherwise been authorized for acquisition, this review serves as approval."

NAME: Rita W. Jackson

SIGNATURE: 

TITLE: Chief, IT Procurement Branch/
Contracting Officer

DATE: FEB 20, 2014

ALL QUESTIONS REGARDING THIS JUSTIFICATION AND APPROVAL ARE TO BE REFERRED TO THE CONTRACTING OFFICER:
MS. RITA W. JACKSON 804-734-8000 X48199.